



## WARRANTY CERTIFICATE

Elge Technologies LLC warrants that at the time of shipment/built/start up the heat exchanger will be free of defects in materials, design and workmanship for a period of one (1) year from date of shipment/start up.

If within one (1) years we receive from the Purchaser written notice of any alleged defect, we will, at our option, repair or replace the product. No charges for labor and/or any other expense, actual, consequential, direct or indirect associated with the defective item will be allowed. If the item is defective, the total damage is limited to the price of returned item only.

This special pressure vessel warranty is solely as stated above and does not apply (a) when alterations or repairs are provided by persons not expressly approved by Elge Technologies LLC or (b) the materials used are not from Elge Technologies LLC; or (c) abuse or misuse of the equipment is evident; or (d) insulative or corrosive substance such as scale and improper chemical balance are involved and/or witnessed; or (e) if the unit is not inspected and maintained regularly by factory trained technicians in accordance to Elge Technologies LLC's recommendations.

IN NO EVENT SHALL Elge Technologies LLC BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES NOR SHALL Elge Technologies LLC BE LIABLE FOR ANY LOSS OF PROFIT, LOSS BY REASON OF PLANT SHUTDOWN, NON-OPERATION OR INCREASED EXPENSE OF OPERATION, LOSS OF PRODUCT OR MATERIALS, WITH RESPECT TO THIS PROPOSAL OR ANYTHING DONE IN CONNECTION THEREWITH (INCLUDING, WITHOUT LIMITATION, SERVICES ETC., WHETHER BASED UPON PROPOSAL, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE.

Owner must make claim of any breach of this Special Warranty by written notice to Elge Technologies LLC home office within thirty (30) days of discovering any defect.

The Carrier is responsible for loss or damages in transit and all such claims must be made by the Purchaser direct to the carrier.

# WARRANTY CLAIM

To file a claim under the warranty, the purchaser must do the following during the warranty period:

Before returning the product to ELGE TECHNOLOGIES for warranty service, the purchaser must complete the Warranty Claim Form and e-mail to **elgeh@gmail.com**. Upon preliminary assessment of the claim, ELGE TECHNOLOGIES will provide the purchaser with Return Merchandise Authorization Number. The RMA number must be clearly displayed and attached to the product on its return before it can be processed.

Proper packing of the product in the original container, or equivalent, is the responsibility of the purchaser. The warranty does not cover expenses or labor for disassembly, removal, shipment, reassembly or reinstallation; the purchaser will be responsible for such costs.

ELGE TECHNOLOGIES warrants the product against defects in materials and workmanship for a period of one (1) year from date of shipment/invoice. Should the product fail to perform according to the specifications set forth by ELGE TECHNOLOGIES LLC during the warranty period, ELGE will repair or replace, free of charge, the products that it finds defective.

If you wish to make a warranty claim, please complete this form. Incomplete forms will not be processed. To make multiple claims, please fill out form for each individual unit.

**Contact Name:** \_\_\_\_\_ **Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**E-Mail:** \_\_\_\_\_

## PRODUCT INFORMATION:

**Model:** \_\_\_\_\_ **Serial No:** \_\_\_\_\_

**Date of Shipment or Invoice:** \_\_\_\_\_

## EXPLANATION OF FAILURE/SYMPTOMS OF DEFECT:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### FOR OFFICE USE ONLY

**Authorized by:** \_\_\_\_\_

**RMA No:** \_\_\_\_\_

**Date:** \_\_\_\_\_